



Prompt. Courteous. Knowledgeable.

Support **you** deserve.

# Internet Services

NEOnets Internet Service is a comprehensive solution for the connectivity needs of any non-profit or K12 entity. Our knowledgeable team offers a highly available service with the support and monitoring our customers needs in today's fast paced world of technology. We are committed to promptly responding to your technology questions and service needs so that you can focus on your job. NEOnet's redundant and highly available network is a cornerstone of our support you deserve.

## Customer Benefits

- Access to NEOnet's highly experienced staff to assist with installation, provide support and help with troubleshooting issues
- A dedicated circuit connecting our customers to our highly redundant network at both the primary site and the disaster recovery site
- Two different Internet Service Providers at two different data centers
- Instant fail over to redundant services in the event of a service disruption at either data center
- All needed equipment and maintenance to provide the service is included
- DNS and DHCP
- Distributed Denial of Service Protection
- Advanced firewall services
- 24 hour connectivity monitoring

## Optional Features

The following optional services complement NEOnet's internet service to provide a complete and comprehensive solution

- CIPA compliant Internet content filtering
  - Google integration
  - Distributed administration to the school
  - User based policies and reporting
- Connectivity subsidy dollars for K12 customers
- Redundant point to point circuit connectivity



Courteous  
Helpful  
Knowledgeable  
Prompt  
Concerned