



Prompt. Courteous. Knowledgeable.

Support **you** deserve.



NEOnet supports INFOhios library automation software, SirsiDynix. Across the state of Ohio, over 2,000 K12 school libraries use this feature-rich software, supporting the education of more than 1.9 million students. NEOnet delivers the support you deserve.

Customer Benefits

- Reduces local staffing and funding to maintain and support centralized server and system policy changes
- Professional users group that meets multiple times each year for training, networking and resource sharing
- 1 credit toward electronic resource of schools choice for students in grades 7-12
- Creation of custom report templates
- Online catalogs provide content enrichment that delivers author biographies, book summaries, book reviews and table of contents, as well as recommended reading and best seller lists
- SmartPort tool provides access to cataloging records used by Ohio K-12 schools at no additional cost
- Access to OCLC, an industry leader of cataloging records, at no additional cost for the cataloging of new materials
- Simultaneous searching of the library online catalog, INFOhio eBook and INFOhio electronic resources via ISearch
- Online catalog customization, including your school's motto and logo
- Web-based option allows circulation without software being installed on the computer

Service Features

- Software support and maintenance
- No annual maintenance contracts to manage all included in the service
- All upgrades and enhancements included in the service – no need to bring in an outside vendor to upgrade locally hosted equipment
- Unlimited support by knowledgeable staff available by email, phone or service ticket
- Centralized hosting
- No annual maintenance contracts to manage all included in the service
- No user licenses to track or order
- Professional Development opportunities
- All software trainings, workshops and support documentation provided at no additional cost
- Service and reliability
- NEOnet support for complex design questions and changes
- Geographically redundant backup and recovery

Optional Features

- Online catalog integrates with OverDrive, a subscription service for the hosting of Ebooks and audiobooks
- MARC record enhancement with Mitinet to update your records with Lexile scores, a component of the third grade guarantee and Common Core

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