

NEOnet

Prompt. Courteous. Knowledgeable.

Support **you** deserve.

Wireless
Service

Implementing and managing a wireless system can be a complex and difficult task. NEOnet is your technology solution center, offering a wireless service that eliminates all roadblocks to a successful implementation, while also making day- to-day management easy for our customers. Our service is a blend of hosted management with access to experienced wireless engineers and network clients. NEOnet delivers the support you deserve

Customer Benefits

- Centralized management, maintenance of local insight and management of wireless clients
- No need to learn complex wireless controller interfaces or to understand implementation
- Minimal local hardware
- Access points AP and switches
- Customized installation
- NEOnet walks every customer through a custom implementation and provides recommendations for the best method of deployment

Optional Features

- **Wireless survey**
- **Design the wireless infrastructure to the exact need of your organization**
- **Ensure the quality of wireless service to support your needs**



Service Features

- Software support and maintenance
- No annual maintenance contracts to manage all included in the service
- All upgrades and enhancements included in the service no need to bring in an outside vendor to upgrade locally hosted equipment
- Hardware support and maintenance
- No annual maintenance contracts to manage all included in the service
- Redundant Wireless Controllers hosted at both NEOnets Primary and DR site to provide an extra layer of fault tolerance, ensuring the service is highly available
- Distributed administration
- See number of clients and active traffic per access point
- Track each clients access points history and traffic patterns
- Graphs and statistics for entire district or per building
- trends
- Local LDAP integration for user based authentication and reporting
- Live heatmaps and coverage detection
- System actively scans for coverage issues and compensates for fluctuations
- Building maps can be imported to provide live graphics of coverage
- Alert System to detect problems in the Wireless Network
- Receive alert emails for down access points, or see live alarm status in prime reliability
- Reliability APs operate autonomously in Ciscos FlexConnect mode even when unable to connect to NEOnets controllers, keeping clients active

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